

QUALITY POLICY

At Wrightbus, quality is the responsibility of every employee and is embedded throughout every stage of our business. We are committed to achieving design, manufacturing and assembly excellence through robust processes, disciplined execution, and a culture of continual improvement. By applying the principles of "right first time" and defect prevention, we strive to deliver safe, reliable, and high-quality products that consistently meet customer expectations and regulatory requirements. ISO 9001 provides the framework that allows us to meet the aims set out in this policy.

We will invest in the development of our people, ensuring they have the skills, knowledge, and leadership required to drive innovation, accountability, and operational excellence. Through collaboration across all functions, we foster a culture where continual improvement is encouraged, performance is measured, and lessons learned are embedded into our ways of working.

We are committed to strengthening our supply chain through strategic partnerships, effective quality assurance, and full traceability, ensuring that materials, components, and services meet the standards expected by our customers and stakeholders.

Our decisions will be informed by data, performance metrics, and customer feedback to continually improve product quality, reliability, and service delivery. To support this, improvement-oriented business objectives are set at the management review and are reviewed periodically throughout the year.

Through these commitments, Wrightbus will continue to deliver innovative, dependable, and sustainable mobility solutions that create lasting value for our customers, employees, shareholders, and society as a whole.



Christian Reynolds
Managing Director

Date: 27 July 2026

UNCONTROLLED
DOCUMENT WHEN
PRINTED